



CONTACT



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EDUCATION

SY 2007–2008
DANSOLIHON NATIONAL
HIGH SCHOOL

- High School Graduate

SY 2009–2010
ASIAN BUSINESS
COOPERATIVE ACADEMY

- Three-Year Computer Science



SKILLS



Project Management



Public Relations



Teamwork



Time Management



Leadership



Effective Communication



Critical Thinking



LANGUAGES

- English (Fluent)
- Filipino/Tagalog (Fluent)
- Cebuano (Fluent)



TOOLS

- CRM
- ChatGPT
- Soft phone
- Microsoft Word
- Microsoft Excel

ALBERTO P. DOLLER JR.

MARKETING SALES BUSINESS MANAGER



PROFILE

I am driven by a passion for excellence and a commitment to serving others. I aspire to join a reputable organization where I can leverage my diverse experiences and skills. Guided by the principle of working wholeheartedly, I am dedicated to being a valuable team member for any organization that welcomes me.



WORK EXPERIENCE

- AL DOLLARS WEALTH AGENT NETWORK LLC** 2021–2025
B2B Sales Manager / Head of Video Production
- FIS GLOBAL SOLUTIONS** 2020–2021
Customer Service Representative
- SYKES ASIA INC.** 2019–2020
Customer Service Representative
- 2MD BPO SOLUTIONS** 2018–2019
Operations Manager
- EPERFORMAX CONTACT CENTER** 2017–2018
Customer Service Representative
- HANDLES PRO-ONLINE MARKETING** 2016–2017
Operations Manager
- THE RESULTS COMPANY** 2015–2016
Customer Sales Associate / SME
- CONVERGYS PHILIPPINE INC.** 2013–2015
Technical Support Professional II
- IMS-LAVACHE BLUE INC** 2012–2013
Marketing Sales Representative